

BlackBerry Comparison Chart

| | BlackBerry® Service from your Wireless Provider | BlackBerry® Enterprise Server Express | Hosted BlackBerry® Services | BlackBerry® Enterprise Server |
|---|--|---|--|--|
| What it is | The service plan from your wireless provider that provides access to BlackBerry services like internet-based email (Yahoo®, Google®, Hotmail® etc.) Internet, Instant Messaging, Social Networking and BlackBerry App World™ | Designed for small and large businesses that have an on-premises mail server, BlackBerry Enterprise Server Express is free software that mobilizes company email and data with a BlackBerry smartphone. BlackBerry Enterprise Server Express is a low-cost and secure option for businesses that want to connect both corporate-liable and individual-liable BlackBerry smartphones to company email. | Designed for businesses that outsource their email infrastructure. Combines advanced security and BlackBerry smartphone features, but is managed by a BlackBerry® certified partner. | Designed to meet the mobile needs of enterprise and government organizations and includes advanced features such as High Availability and supports premium add-on products. |
| Advantages | <ul style="list-style-type: none"> Set up email in just a few easy steps Wireless access to popular IM and Social Networking applications BlackBerry® Browser Customize your device -download apps from BlackBerry App World | <ul style="list-style-type: none"> Works with any Internet enabled BlackBerry data plan Free software and CALs Enables businesses to cost effectively expand the number of BlackBerry smatphone users while maintaining security and control over both corporate liable and individual-liable users Installs directly on the existing email server* | <ul style="list-style-type: none"> No need to buy, install or manage server software or extra IT hardware Predictable monthly costs | <ul style="list-style-type: none"> Provides the highest level of IT control and advanced functionality. Offers the ability to add on products such as BlackBerry® Mobile Voice System. |
| Email Platforms Supported | POP3, IMAP, ISP, OWA | Microsoft® Exchange, Microsoft Small Business Server | Microsoft Exchange, IBM® Lotus® Domino® | Microsoft Exchange, IBM® Lotus® Domino®, Novell® GroupWise® |
| Number of BlackBerry Users Supported | Individual | Up to 75 users on the email server or 2000+ with dedicated server(s) | Unlimited | Able to support a large corporate user group (2,000+ per server) |
| Pricing to Get Started (USD) | BlackBerry data plan | Any Internet enabled BlackBerry data plan plus free BlackBerry Enterprise Server Express software and CALs. | Per user monthly hosting fee + BlackBerry enterprise data plan | \$3,999 MSRP for 20 users + BlackBerry enterprise data plan |
| Additional Price Per User (USD) | Data plan requirement only | Data plan requirement only | Ask your Hosted BlackBerry services provider | 1 CAL - \$99 5 CAL - \$429 10 CAL - \$699 50 CAL - \$3,299 Larger CAL packs available |
| Wireless Email Synchronization | ✓ | ✓ | ✓ | ✓ |
| Wireless Calendar and Contacts Synchronization | Requires synchronization with the PC via cable | ✓ | ✓ | ✓ |
| Advanced Calendar Functionality | ✗ | ✓ | ✓ | ✓ |
| Instant Messaging Supported | Web based (BlackBerry® Messenger, AIM®, Yahoo!® Messenger, Windows Live™ Messenger, Google Talk™ and ICQ®) | Web-based (like Facebook®, MySpace®) | Web-based (BlackBerry Messenger, AIM, Yahoo! Messenger, Windows Live Messenger, Google Talk and ICQ) and hosted enterprise | Web-based (BlackBerry Messenger, AIM, Yahoo! Messenger, Windows Live Messenger, Google Talk and ICQ) and enterprise (such as Microsoft Office Communicator) |
| Social Networking Supported | Web-based (like Facebook, MySpace) | Web-based (BlackBerry Messenger, AIM, Yahoo! Messenger, Windows Live Messenger, Google Talk and ICQ) | Web-based (like Facebook, MySpace) and hosted enterprise | Web-based (like Facebook, MySpace) and enterprise (such as IBM® Lotus® Connections) |
| Desk phone/PBX integration | ✗ | ✗ | ✗ | ✓ (with BlackBerry Mobile Voice System) |
| Remote File Access | ✗ | ✓ | Contact your Hosted BlackBerry services provider for details | ✓ |
| Access to Intranet | ✗ | ✓ | Contact your Hosted BlackBerry services provider for details | ✓ |
| Attachment Viewing and Editing | ✓ | ✓ | ✓ | ✓ |
| Application Support | BlackBerry App World and web-based applications | BlackBerry App World™, web-based applications & client-server business applications | BlackBerry App World, web-based applications & hosted business applications | BlackBerry App World, web-based applications & client-server business applications |
| Security | Level of security is dependent on your email source | Enterprise-grade with 35+ IT policies and data encryption AES 256 bit | Enterprise-grade with over 450 IT policies and data encryption AES 256 bit | Enterprise-grade with over 450 IT policies and data encryption AES 256 bit |
| Setup | Configured by the user using the device setup wizard | Can be installed on the existing mail server or on a dedicated server | Performed by hosted solution provider | Installed by IT onto a dedicated server |
| Manageability | BlackBerry® Desktop Manager on PC | Dynamic web-based console for easy policy and user management | Managed by hosted solution provider | Dynamic Web-based console for easy policy and user management |
| Premium IT Features | ✗ | ✗ | Contact your Hosted BlackBerry services provider for details | Includes high availability, monitoring, wireless provisioning, and over 450 IT policies |

* up to 75 users when installed directly on the mail server

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