

Top 5 Reasons to Upgrade to BlackBerry Enterprise Server v5.0



1. Gain access to BlackBerry® Balance™ technology

- Manage IT policies that define a line between work and personal data.
- Allow use of personal and business apps without compromising security.
- BlackBerry Balance helps provide flexibility to protect company data and networks without compromising the end user experience.¹

2. Benefit from enhanced monitoring & built-in high availability features

- View comprehensive dashboard of the key metrics of system health from a desktop or a BlackBerry® smartphone.
- “Threshold Assistance” tool enables proactive monitoring with system and user level alerting.
- “High Availability” features are built right into the architecture to enable speedy recovery from unplanned downtime of BlackBerry® Enterprise Server components. It is easy to deploy, while flexible enough to be tailored to your unique environment.

3. Deploy and manage applications with greater ease

- Enterprise-wide application deployments and upgrades can be done efficiently, while minimizing impact to BlackBerry smartphone users.
- Enhanced job management, throttling and scheduling. Deployments can be managed around peak business hours.
- Includes ability to deploy and manage enterprise applications and device OS updates over the air.
- Use available APIs to develop tools to help perform administrative tasks.

4. Help increase productivity with an enhanced end user experience

Access more features on BlackBerry smartphones, giving employees the business tools they rely on while out of the office, including:

- Ability to flag important messages in Microsoft® Outlook²
- Full support of out of office settings from BlackBerry smartphone
- Forward calendar appointments²
- Open Document Format (ODF) support for documents, spreadsheets and presentations
- Open attachments from calendar appointments²
- Access to intranet sites and applications with single sign on capability
- Access network drives using the remote file explorer, and view or attach files directly²
- Listen to WMA files - Microsoft® Office Communicator users can now send, receive and listen to these files²
- Add, rename, delete or move email folders as necessary²
- Support for the latest Microsoft technologies, including Microsoft Office 2010 file attachments, OCS 2007 R2 and Lync Server 2010³

5. Gain new administrative capabilities and control including web-based BlackBerry Administration Service (BAS)⁴

- Use BlackBerry® Enterprise Transporter to migrate between existing and new BlackBerry domains.
- Customize access by role and groups, and see only relevant tasks based on administrator role.
- Single-Sign On: Integration with Active Directory streamlines administrative access.
- Web Desktop Manager Self-Service Tools⁵ provide options to allow users to activate new devices, reset passwords or wipe lost devices.

Learn more: blackberry.com/server

1. Requires a BlackBerry smartphone with a supported version of BlackBerry® Device Software version 6.0 or later.

2. Requires BlackBerry Device Software v5.0 or higher.

3. IM portion of Lync Server.

4. Software components including BlackBerry Administration Service, BlackBerry® Monitoring Service, Installer, BlackBerry® Web Desktop Manager and Documentation localized in English, French, Italian, German, Spanish and Japanese (EFIGS-J).

5. BlackBerry Enterprise Server version 5.0.2 and higher.

