

Customer Success

Champion EMS

“The low total cost of ownership, combined with immediate productivity improvements, makes BlackBerry Professional Software a highly valuable tool that's perfect for small businesses.”

- Chad Richey, Director of Communications, Champion EMS

Company: **Champion EMS** - With a fleet of 40 mobile intensive care units and more than 225 employees, Champion EMS, owned by Trinity Mother Frances Hospitals & Clinics and Good Shepherd Health System, is a rural emergency medical services provider in Texas. The company provides emergency and non-emergency services in 13 counties and covers more than 10,000 square miles.

Industry: Life Sciences / Healthcare

Region: Americas

Company Size: Medium-sized Organization
- 225 employees

Email Environment: Microsoft® Exchange

BlackBerry Solution: BlackBerry® smartphones and BlackBerry® Professional Software

Challenge

Champion EMS wanted to find a highly secure email solution so both directors and dispatch operations could leverage the productivity benefits of wireless email.

Solution

Champion EMS implemented BlackBerry Professional Software, to manage their BlackBerry smartphone deployment, and quickly realized productivity gains throughout their operations.

Champion EMS' Results

- Greater productivity with highly secure wireless email
- Increased availability of emergency and supervisory personnel
- Helps to minimize IT burden and offers continuous reliability



 **BlackBerry**

Results specific to Champion EMS and may not be typical. This documentation is provided "AS IS" and without condition, endorsement, guarantee, representation or warranty, or liability of any kind by Research In Motion Limited and its affiliated companies ("RIM"), all of which are expressly disclaimed to the maximum extent permitted by applicable law in your jurisdiction. This material may reference third-party sources of information, hardware or software, products or services including components and content such as content protected by copyright and/or third-party web sites (collectively the "Third Party Products and Services"). RIM makes no representation, warranty or guarantee and assumes no liability whatsoever in relation to Third Party Products or Services. ©2009 Research In Motion Limited. All rights reserved. BlackBerry®, RIM®, Research In Motion®, SureType®, SurePress™ and related trademarks, names and logos are the property of Research In Motion Limited and are registered and/or used in the U.S. and countries around the world. Microsoft is a trademark of Microsoft Corporation. All other trademarks are the property of their respective owners. MKT- 24335-001