

BlackBerry Customer Success - Public Safety/Law Enforcement



Success On BlackBerry

Industry: Public Safety/ Law Enforcement

Region: Americas

Company Size: Large Enterprise - 900 employees

Email Environment: Microsoft® Exchange

Type of Solution: Industry Specific Application

BlackBerry Solution: InterActPocketCop™
by InterAct Public Safety Systems (InterAct)



"I can do anything from my BlackBerry smartphone that an officer can do in a police cruiser. I can see what officers are on duty, send them messages, run license plates and stolen vehicles and determine whether individuals are dangerous."

~ Detective Austin Francescone, Franklin County Sheriff's Office

Company

The **Franklin County Sheriff's Office** serves a population of 1.7 million people in Franklin County, Ohio.

Challenge

As the lead for several law enforcement agencies exploring the use of wireless technology, Franklin County Sheriff's Office was asked to find a mobile solution to help officers look up suspect warrants, license plates and driver's licenses.

Solution

Franklin County Sheriff's Office deployed InterActPocketCop on BlackBerry® smartphones, a wireless application from InterAct that allows secure, over-the-air access to law enforcement and motor vehicle databases. About 30 BlackBerry smartphones with the application were provided to officers across several police departments and other law enforcement agencies.

The Franklin County Sheriff's Office's Results

- Cost-effective solution
- More information in the field
- Lightweight and manageable
- Lightens the load on police radio systems and dispatchers

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 **BlackBerry**

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