

Better mobility is possible with professional advice and guidance.

Before you embark on your first or next mobile deployment, consider the value of having the expertise of BlackBerry® Professional Services on your side. BlackBerry® Enterprise Architect Advisors will share the most up-to-date methods and tools for a fast, smooth deployment and help you maximize the value of your BlackBerry solution investment.

Workshop	3-Day	5-Day	10-Day (for customers with more than 1000 BlackBerry devices)
Application Management	Review applications to be managed; create management plan; Configure server for application push and deploy applications to test group	All 3-day activities, plus: oversee implementation of the Application Management plan on the BlackBerry® Enterprise Server	
Site Assessment	Review BlackBerry Enterprise Server implementation, architecture and messaging system; review plan for application rollout, upgrade and/or growth plan; review support process for deployment; advise on setting performance measures and results review; and make process and infrastructure improvement recommendations	All 3-day activities, plus: high-level reviews of upgrade or migration plans to BlackBerry infrastructure, application rollout plans and best practices for deployment and support.	All 3- and 5-day activities, plus: detailed review of upgrade or migration plans to BlackBerry infrastructure; review application rollout plans and best practices for deployment and support; review remote locations; documented site assessment of BlackBerry infrastructure
Security Features	Gain understanding of customer's security requirements; review IT policies and configurations; review lost device process; securing application and application access	All 3-day activities, plus: Test implementation of newly desired security changes	
Upgrade Planning	Current environment and business needs overview; review migration and/or upgrade options; review new BlackBerry Enterprise Server features; create upgrade process document with client; create upgrade schedule	All 3-day activities, plus: Set up test migration plan and test in lab environment where possible	All 3- and 5-day activities, plus: Review multi-location upgrade plans
Rapid Installation	Review current supporting and design BlackBerry environments; Review BlackBerry Enterprise Server features; oversee installation and configuration of BlackBerry Enterprise Server; add first set of test uses; Review management console and best practices for managing users.	All 3-day activities, plus: Deployment plan for new users and migration of users to the latest software versions using BlackBerry Enterprise Transport Tool; implement security configurations, high availability, and configuration of first application to deploy; review the BlackBerry monitoring process and migrate additional users to the new environment	

Uncover the full potential of your BlackBerry solution with help from BlackBerry Professional Services. Your Research In Motion (RIM) Sales Representative can help you determine which workshop(s) best suits your needs, and explain the costs associated with a three, five or ten-day engagement.

To get started contact:

Your Research In Motion Sales Representative or
 Visit www.blackberry.com/proservices
 or Call 1-800-327-9085