

BlackBerry Certified Support Specialist

Knowledgeable. Capable. Certified.



Do you...

- > support BlackBerry® smartphones and BlackBerry® Desktop Software?
- > interact with BlackBerry smartphone users in a professional, customer service environment?
- > know how to access and use product guides and troubleshooting documentation?
- > navigate and configure BlackBerry smartphones options and features?

Validate your BlackBerry knowledge with the BlackBerry Certification Program and build your expert reputation.

Sign up for an exam

<http://www.prometric.com/blackberry>

Become a BlackBerry Certified Support Specialist

Here's How:

Register for and take exams at one of Prometric's Testing Centers, which are conveniently located around the world at over 3000 locations!

You'll need to successfully complete one of the following exams for accreditation:

BCP-220: Supporting BlackBerry smartphones in a BlackBerry Internet Service environment

Or

BCP-221: Supporting BlackBerry smartphones in an Enterprise Environment (v5.0)

Get Set for Success

There are a number of resources available to help you prepare for your exams, such as exam and self-study guides as well as pre-exam assessments.

Learn more

<http://www.blackberry.com/certification>

Purchase a self-study guide

<http://www.elementcourseware.com/blackberry>

Sign up for an exam

<http://www.prometric.com/blackberry>