



# BlackBerry Professional Software For Microsoft Exchange

## Compatibility Matrix

January 30, 2009

**LEGEND**

- ☑ **RECOMMENDED** Recommended configuration released with major release or service pack
- ✓ **SUPPORTED** The configuration is a supported environment
- ☑ **SUPPORTED BEST EFFORTS** A supported environment however RIM has not assessed the full impact so will support on a "best efforts" basis
- **PENDING** The 3rd party component is currently being assessed for compatibility
- ☒ **NOT RECOMMENDED** Compatibility issues exist and RIM does not recommend installation; unsupported configuration
- Ⓢ **SUNSET** Age of legacy software has placed environment in an unsupported state

[How to Read the Compatibility Matrix](#)  
 As new service packs are released, the recommended versions were the environments tested at the time of the BES release. If a cell is blank it means that as new third party versions are released the general strategy is to test with the then current BES version so older BES versions were not necessarily reviewed or assessed for newer third party versions. Also as third party versions age, they will not necessarily be tested with current versions of BES.

BlackBerry® Professional Software - Microsoft® Exchange		NOTES
32 Bit		
<b>Operating Systems - BlackBerry Professional Software Installation</b>	<b>4.1.4</b>	
Windows Server® 2000 SP4	✓	
Windows Server 2003	☑	
Windows Server 2003 SP1	✓	
Windows Server 2003 SP2	☑	
Windows Server 2008	☒	Will not install in this environment
Windows® Small Business Server 2003	☑	
Windows Small Business Server 2003 SP2	✓	
<b>Operating Systems - BlackBerry Manager</b>	<b>4.1.4</b>	
Windows Server 2000 SP4	✓	
Windows Server 2003	☑	
Windows Server 2003 SP1	✓	
Windows Server 2003 SP2	☑	
Windows Server 2008	☒	
Windows® XP Professional SP1	☑	
Windows XP Professional SP2	☑	
Windows Vista™ SP1	☒	
<b>Mail Server Version</b>	<b>4.1.4</b>	
Exchange Server v5.5	✓	
Exchange Server 2000 SP4	☑	
Exchange Server 2003	☑	
Exchange Server 2003 SP1	☑	
Exchange Server 2003 SP2	☑	
BlackBerry Professional Software For Microsoft Exchange	☑	
Exchange Server 2007	☑ <sup>Ⓢ</sup>	KB15040 - Outlook Web Access stops functioning when BlackBerry Professional Software is installed on Microsoft Exchange Server 2007
Exchange Server 2007 SP1	☑ <sup>Ⓢ</sup>	
<b>Mail Software</b>	<b>4.1.4</b>	
<b>Exchange System Manager 2000 SP4</b>		
MAPI/CDO 6.0.5770.16	☑	
MAPI/CDO 6.0.6487.2	✓	
<b>Exchange System Manager 2003</b>		
MAPI/CDO 6.5.6944.0	☑	
MAPI/CDO 6.5.6980.3	☑	Use with mixed Exchange 2003/Outlook 2000
MAPI/CDO 6.5.7232.95	☑	
<b>Exchange System Manager 2003 SP2</b>		
MAPI/CDO 6.5.7638	✓	
MAPI/CDO 6.5.7651.59	✓	DST 2007 update
<b>MAPI + CDO 1.2.1 Package (Exchange 2007)</b>		
MAPI/CDO 6.5.7830.0	✓	
MAPI/CDO 6.5.7940.0	✓	
MAPI/CDO 6.5.7974.0	✓	



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BlackBerry® Professional Software - Microsoft® Exchange		NOTES
MAPI/CDO 6.5.8022.0	<input checked="" type="checkbox"/>	First release to support Vista/Server 2008
MAPI/CDO 6.5.8039.0	<input checked="" type="checkbox"/>	August 2008
<b>Database Server</b>	<b>4.1.4</b>	
MSDE 2000 SP3	<input checked="" type="checkbox"/>	Version bundled with BPS Service Pack
Microsoft® SQL Server® 2000 SP3	<input checked="" type="checkbox"/>	
Microsoft SQL Server 2000 SP4	<input checked="" type="checkbox"/>	
Microsoft SQL Server 2005	<input checked="" type="checkbox"/>	
Microsoft SQL Server 2005 SP2	<input checked="" type="checkbox"/>	
Microsoft SQL Server 2005 Express	<input checked="" type="checkbox"/>	For MDS-IS in 4.1.x, refer to BlackBerry KB 14930
Microsoft SQL Server 2005 Express SP2	<input checked="" type="checkbox"/>	
Microsoft SQL Server 2008	<input checked="" type="checkbox"/>	Will not install in this environment
Microsoft SQL Server 2008 Express	<input checked="" type="checkbox"/>	Will not install in this environment
<b>.NET Runtime</b>		
Microsoft® .NET v1.1	<input checked="" type="checkbox"/>	
<b>Web Browser</b>		
Windows Internet Explorer® v6.0	<input checked="" type="checkbox"/>	
Windows Internet Explorer v7.0	<input checked="" type="checkbox"/>	



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BlackBerry® Professional Software - Microsoft® Exchange		NOTES
64 Bit		
<b>Operating Systems - Install O/S</b>	<b>4.1.4</b>	
Windows Server 2003	✓☒	
Windows Server 2003 SP1	✓☒	
Windows Server 2003 SP2	✓	
Windows Server 2008	☒	Will not install in this environment
Windows Small Business Server 2008	☒	Will not install in this environment
Windows® Essential Business Server 2008	☒	Will not install in this environment
<b>Mail Server Version</b>		
Exchange Server 2007	✓Ⓢ	KB15040 - Outlook Web Access stops functioning when BlackBerry Professional Software is installed on Microsoft Exchange Server 2007
Exchange Server 2007 SP1	✓Ⓢ	
Virtual Machine		
	<b>4.1.4</b>	
VMWare® ESX 2.5.2	✓☒	
VMWare Infrastructure 3.0.0	✓☒	
VMWare Infrastructure 3.0.1	✓☒	
VMWare Infrastructure 3.0.2	✓	
VMWare Infrastructure 3.5.0	✓	



## Compatibility Matrix Jan-30-09

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