

BlackBerry® Enterprise Server for Microsoft® Exchange

Compatibility Matrix

August 17, 2010



LEGEND

- ☑ RECOMMENDED Recommended configuration released with major release or service pack
- ✓ SUPPORTED The configuration is a supported environment
- ✓⊞ LIMITED SUPPORT A supported environment, however RIM has not fully assessed the impact of this configuration
- PENDING The 3rd party component is currently being assessed for compatibility
- ☒ NOT RECOMMENDED Compatibility issues exist and RIM does not recommend installation; unsupported configuration
- SUNSET Age of legacy software has placed environment in an unsupported state

[How to Read the Compatibility Matrix](#)

As new service packs are released, the recommended versions were the environments tested at the time of the BlackBerry® Enterprise Server (BES) release. If a cell is blank it means that as new third party versions are released the general strategy is to test with the then current BlackBerry® Enterprise Server (BES) version so older versions were not necessarily reviewed or assessed for newer third party versions. Also as third party versions age, they will not necessarily be tested with current versions of BES.

Operating Systems: BlackBerry® Enterprise Server and BlackBerry Enterprise Server Components	5.0.2	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2
32-bit									
Windows Server® 2000 SP4	☒	✓⊞	✓⊞	✓	☑	☑	☑	☑	☑
Windows Server 2003	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞
Windows Server 2003 SP1	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞	☑	☑	☑
Windows Server 2003 SP2	✓	☑	☑	☑	☑	☑	✓		
Windows Server 2003 R2	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞	✓	✓	
Windows Server 2003 R2 SP2	✓	✓	✓	✓	✓	✓			
Windows Server 2008 SP1	✓⊞	✓⊞	✓	☒Ⓣ	☒Ⓣ	☒Ⓣ	☒Ⓣ	☒Ⓣ	☒Ⓣ
Windows Server 2008 SP2	☑	✓	☒	☒	☒	☒	☒	☒	☒
Windows® Small Business Server 2003	☒	☒	☒	✓⊞	✓⊞	✓⊞	✓⊞	✓	✓
Windows Small Business Server 2003 SP2	☒	☒	☒	✓	✓	✓	✓		
64-bit									
Windows Server® 2003	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞			
Windows Server 2003 SP1	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞			
Windows Server 2003 SP2	✓	✓	✓	✓	✓	✓			
Windows Server 2003 R2 SP2	✓	✓	✓	✓	✓	✓			
Windows Server 2008 SP1	✓⊞	✓⊞	✓	☒Ⓣ	☒Ⓣ	☒Ⓣ	☒Ⓣ	☒Ⓣ	☒Ⓣ
Windows Server 2008 SP2	☑	✓	☒	☒	☒	☒	☒	☒	☒
Windows Server 2008 R2	✓	✓	☒	☒	☒	☒	☒	☒	☒
Windows Small Business Server 2008	☒	☒	☒	☒	☒	☒	☒	☒	☒
Windows Essential Business Server 2008	☒	☒	☒	☒	☒	☒	☒	☒	☒



LEGEND

- ✓ RECOMMENDED Recommended configuration released with major release or service pack
- ✓ SUPPORTED The configuration is a supported environment
- ✓∞ LIMITED SUPPORT A supported environment, however RIM has not fully assessed the impact of this configuration
- PENDING The 3rd party component is currently being assessed for compatibility
- ✗ NOT RECOMMENDED Compatibility issues exist and RIM does not recommend installation; unsupported configuration
- SUNSET Age of legacy software has placed environment in an unsupported state

[How to Read the Compatibility Matrix](#)

As new service packs are released, the recommended versions were the environments tested at the time of the BlackBerry® Enterprise Server (BES) release. If a cell is blank it means that as new third party versions are released the general strategy is to test with the then current BlackBerry® Enterprise Server (BES) version so older versions were not necessarily reviewed or assessed for newer third party versions. Also as third party versions age, they will not necessarily be tested with current versions of BES.

Operating System: BB Manager	5.0.2	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2
32-bit									
Windows® 2000 SP4	NAⓈ	NAⓈ	NAⓈ	✓	✓	✓	✓	✓	✓
Windows Server 2003	NAⓈ	NAⓈ	NAⓈ	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]
Windows Server 2003 SP1	NAⓈ	NAⓈ	NAⓈ	✓ [∞]	✓ [∞]	✓ [∞]	✓	✓	✓
Windows Server 2003 SP2	NAⓈ	NAⓈ	NAⓈ	✓	✓	✓	✓		
Windows Server 2003 R2	NAⓈ	NAⓈ	NAⓈ	✓ [∞]	✓ [∞]	✓ [∞]	✓	✓	
Windows Server 2003 R2 SP2	NAⓈ	NAⓈ	NAⓈ	✓	✓	✓			
Windows Server 2008 SP1	NAⓈ	NAⓈ	NAⓈ	✗ [Ⓢ]	✗ [Ⓢ]	✗ [Ⓢ]	✗ [Ⓢ]	✗ [Ⓢ]	✗ [Ⓢ]
Windows Server 2008 SP2	NAⓈ	NAⓈ	NAⓈ	✗ [Ⓢ]	✗ [Ⓢ]	✗ [Ⓢ]	✗ [Ⓢ]	✗ [Ⓢ]	✗ [Ⓢ]
Windows® XP Professional SP1	NAⓈ	NAⓈ	NAⓈ	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]
Windows XP Professional SP2	NAⓈ	NAⓈ	NAⓈ	✓ [∞]	✓	✓	✓	✓	✓
Windows XP Professional SP3	NAⓈ	NAⓈ	NAⓈ	✓					
Windows Vista™ SP1	NAⓈ	NAⓈ	NAⓈ	✗	✗	✗	✗	✗	✗
Windows Vista SP2	NAⓈ	NAⓈ	NAⓈ	✗	✗	✗	✗	✗	✗
Windows® 7	NAⓈ	NAⓈ	NAⓈ						
64-bit									
Windows Server 2003	NAⓈ	NAⓈ	NAⓈ	✓ [∞]	✓ [∞]	✓ [∞]			
Windows Server 2003 SP1	NAⓈ	NAⓈ	NAⓈ	✓ [∞]	✓ [∞]	✓ [∞]			
Windows Server 2003 SP2	NAⓈ	NAⓈ	NAⓈ	✓	✓	✓			
Windows Server 2003 R2 SP2	NAⓈ	NAⓈ	NAⓈ	✓	✓	✓			
Windows Server 2008 SP1	NAⓈ	NAⓈ	NAⓈ	✗	✗	✗	✗	✗	✗
Windows Server 2008 SP2	NAⓈ	NAⓈ		✗	✗	✗	✗	✗	✗
Windows Server 2008 R2	NAⓈ	NAⓈ		✗	✗	✗	✗	✗	✗
Windows® 7	NAⓈ	NAⓈ							

Server Virtualization: BlackBerry® Enterprise Server and BlackBerry Enterprise Server Components	5.0.2	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2
VMware® ESX 2.5.2	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓
VMware Infrastructure 3.0.0	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓
VMware Infrastructure 3.0.1	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓	✓	
VMware Infrastructure 3.0.2	✓ [∞]	✓ [∞]	✓	✓ [∞]	✓	✓			
VMware Infrastructure 3.5.0	✓	✓	✓	✓	✓				
VMware vSphere 4	✓	✓	✓	✓	✓ [∞]				
Microsoft® Hyper-V® Server 2008	✓	✓ [∞]	✓ [∞]						



LEGEND

- ☑ RECOMMENDED Recommended configuration released with major release or service pack
- ✓ SUPPORTED The configuration is a supported environment
- ✓✘ LIMITED SUPPORT A supported environment, however RIM has not fully assessed the impact of this configuration
- PENDING The 3rd party component is currently being assessed for compatibility
- ✘ NOT RECOMMENDED Compatibility issues exist and RIM does not recommend installation; unsupported configuration
- ⊙ SUNSET Age of legacy software has placed environment in an unsupported state

[How to Read the Compatibility Matrix](#)

As new service packs are released, the recommended versions were the environments tested at the time of the BlackBerry® Enterprise Server (BES) release. If a cell is blank it means that as new third party versions are released the general strategy is to test with the then current BlackBerry® Enterprise Server (BES) version so older versions were not necessarily reviewed or assessed for newer third party versions. Also as third party versions age, they will not necessarily be tested with current versions of BES.

Mail Server	5.0.2	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2
32-bit									
Microsoft Exchange Server v5.5	✘	✘	✘	✓	✓	✓	✓	✓	✓
Microsoft Exchange Server 2000 SP3	✓✘	✓✘	✓✘	☑	☑	☑	☑	☑	☑
Microsoft Exchange Server 2003	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘
Microsoft Exchange Server 2003 SP1	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘
Microsoft Exchange Server 2003 SP2	✓	☑	☑	☑	☑	☑	☑	☑	☑
Exchange Hosted Messaging and Collaboration 3.5					✓	✓	✓	✓	✓
64-bit									
Microsoft® Exchange Server 2007	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓	✓	
Microsoft Exchange Server 2007 SP1	✓✘	✓✘	☑	✓✘⊙	☑⊙	☑	✓✘		
Microsoft Exchange Server 2007 SP2	✓	☑		☑					
Microsoft Exchange Server 2007 SP3	✓			✓✘					
Microsoft Exchange Server 2010	☑	✓⊙	✘	✘	✘	✘	✘	✘	✘
Microsoft Exchange Server 2010 SP1	○								

Mail Software	5.0.2	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2
Exchange System Manager 2000 SP4									
MAPI/CDO 6.0.5770.16	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘
MAPI/CDO 6.0.6487.2	✓✘	✓✘	✓✘	✓✘	✓	✓	✓	✓	✓
Exchange System Manager 2003									
MAPI/CDO 6.5.6944.0	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘
MAPI/CDO 6.5.6980.3	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘
MAPI/CDO 6.5.7232.95	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓	✓
Exchange System Manager 2003 SP2									
MAPI/CDO 6.5.7638	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘		
MAPI/CDO 6.5.7651.59	✓✘	✓✘	☑	✓✘	✓	✓	✓		
MAPI/CDO 6.5.7654.12	✓	☑	✓	☑					
MAPI + CDO 1.2.1 Package									
MAPI/CDO 6.5.7830.0	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘
MAPI/CDO 6.5.7940.0	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘
MAPI/CDO 6.5.7974.0	✓✘	✓✘	✓✘	✓✘	☑	☑	☑	☑	
MAPI/CDO 6.5.8022.0	✓✘	✓✘	✓✘	✓✘	✓				
MAPI/CDO 6.5.8039.0	✓✘	✓✘	✓	✓✘	✓				
MAPI/CDO 6.5.8067.0	✓✘	✓✘	✓	✓✘	✓				
MAPI/CDO 6.5.8069.0	✓✘	✓✘	☑	☑	✓✘				
MAPI/CDO 6.5.8131.0	✓✘	☑	✓	☑	✓✘				
MAPI/CDO 6.5.8147.0	✓✘	✓							
MAPI/CDO 6.5.8153.0	✓	☑							
MAPI/CDO 6.5.8165.0	☑	✓							



LEGEND

- ☑ RECOMMENDED Recommended configuration released with major release or service pack
- ✓ SUPPORTED The configuration is a supported environment
- ✓✘ LIMITED SUPPORT A supported environment, however RIM has not fully assessed the impact of this configuration
- PENDING The 3rd party component is currently being assessed for compatibility
- ✘ NOT RECOMMENDED Compatibility issues exist and RIM does not recommend installation; unsupported configuration
- Ⓢ SUNSET Age of legacy software has placed environment in an unsupported state

[How to Read the Compatibility Matrix](#)

As new service packs are released, the recommended versions were the environments tested at the time of the BlackBerry® Enterprise Server (BES) release. If a cell is blank it means that as new third party versions are released the general strategy is to test with the then current BlackBerry® Enterprise Server (BES) version so older versions were not necessarily reviewed or assessed for newer third party versions. Also as third party versions age, they will not necessarily be tested with current versions of BES.

Database Server	5.0.2	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2
32-bit									
MSDE 2000 SP3	✓✘	✓	✓	✓	☑Ⓢ	☑Ⓢ	☑Ⓢ	☑Ⓢ	☑Ⓢ
Microsoft® SQL Server® 2000 SP3	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘
Microsoft SQL Server 2000 SP4	✓✘	✓✘	✓✘	☑	☑	☑	☑	☑	☑
Microsoft SQL Server 2005	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	☑	☑	☑
Microsoft SQL Server 2005 SP2	✓✘	✓✘	☑	✓✘	☑	☑	✓		
Microsoft SQL Server 2005 SP3	✓	☑		☑	✓				
Microsoft SQL 2005 Express	✓✘	✓✘	✓✘	✓✘Ⓢ	✓✘Ⓢ	✓✘Ⓢ	✓✘Ⓢ	✓Ⓢ	✓Ⓢ
Microsoft SQL 2005 Express SP2	✓✘	✓✘	☑	✓✘Ⓢ	✓Ⓢ	✓Ⓢ	✓Ⓢ		
Microsoft SQL 2005 Express SP3	☑	☑		☑	✓✘				
Microsoft SQL Server 2008	✓✘	✓✘	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ
Microsoft SQL Server 2008 SP1	☑	☑	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ
Microsoft SQL 2008 R2	✓		✘						
Microsoft SQL 2008 Express	✓✘	✓✘	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ
Microsoft SQL 2008 Express SP1	✓	✓	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ
64-bit									
Microsoft® SQL Server® 2005	✓✘	✓✘	✓✘	✓✘	✓✘				
Microsoft SQL Server 2005 SP2	✓✘	✓✘	✓	✓✘	✓				
Microsoft SQL Server 2005 SP3	✓	✓		✓	✓				
Microsoft SQL Server 2008	✓✘	✓✘	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ
Microsoft SQL Server 2008 SP1	☑	✓	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ
Microsoft SQL 2008 R2	✓								
Microsoft SQL 2008 Express	✓✘	✓✘	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ
Microsoft SQL 2008 Express SP1	✓	✓	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ

Web Browser: BlackBerry® Enterprise Server and BlackBerry Enterprise Server Components	5.0.2	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2
Microsoft Internet Explorer® v6.0	NAⓈ	NAⓈ	NAⓈ	✓	✓	✓	✓	☑	☑
Microsoft Internet Explorer v7.0	NAⓈ	NAⓈ	NAⓈ	☑	☑	☑	☑		
Microsoft Internet Explorer v8.0	NAⓈ	NAⓈ	NAⓈ						



LEGEND

☑ RECOMMENDED	Recommended configuration released with major release or service pack
✓ SUPPORTED	The configuration is a supported environment
✓✘ LIMITED SUPPORT	A supported environment, however RIM has not fully assessed the impact of this configuration
○ PENDING	The 3rd party component is currently being assessed for compatibility
☒ NOT RECOMMENDED	Compatibility issues exist and RIM does not recommend installation; unsupported configuration
○ SUNSET	Age of legacy software has placed environment in an unsupported state

[How to Read the Compatibility Matrix](#)

As new service packs are released, the recommended versions were the environments tested at the time of the BlackBerry® Enterprise Server (BES) release. If a cell is blank it means that as new third party versions are released the general strategy is to test with the then current BlackBerry® Enterprise Server (BES) version so older versions were not necessarily reviewed or assessed for newer third party versions. Also as third party versions age, they will not necessarily be tested with current versions of BES.

Web Browser for Accessing: BlackBerry Enterprise Server Administration (BAS-WC) & BMS	5.0.2	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2
Microsoft Internet Explorer® v6.0	☒	☑	☑						
Microsoft Internet Explorer v7.0	✓	☑	✓						
Microsoft Internet Explorer v8.0	☑	✓	☒						
Mozilla® Firefox® 3.6	✓⑧								
Google Chrome™ 4.0	✓⑧								
Safari 4 for Mac	✓⑧								

.NET Runtime	5.0.2	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2
Microsoft® .NET v1.1				☑	☑	☑	☑	☑	☑
.NET v2.0	✓	✓	☑						
.NET v3.0	✓	✓							
.NET v3.5	✓	✓							

- ① BlackBerry Enterprise Server will currently not install under this platform.
- ② Database version bundled with respective BlackBerry Enterprise Server service pack or major release.
- ③ For MDSS/MDS-IS, refer to BlackBerry KB14930 for more information.
- ④ Installer will not permit the install on v4.1.6 and below.
- ⑤ Resource Forest Topology certification is pending against 4.1.6
- ⑥ BlackBerry Administration Service 5.x is dependent on the browser version.
- ⑦ MR1 required with BlackBerry Enterprise Server version 5.0 SP1 in order to work with Microsoft Exchange 2010
- ⑧ USB device management not supported



© 2010 Research In Motion Limited. All rights reserved. BlackBerry®, RIM®, Research In Motion®, SureType®, SurePress™ and related trademarks, names and logos are the property of Research In Motion Limited and are registered and/or used in the U.S. and countries around the world.

Microsoft, Internet Explorer, Hyper-V, SQL Server, Windows, Windows Server and Windows Vista are trademarks of Microsoft Corporation. Google and Google Chrome are trademarks of Google Inc. Mozilla and Firefox are trademarks of Mozilla Foundation. VMware is a trademark of VMware, Inc. Safari is a trademark of Apple Inc. All other trademarks are the property of their respective owners.

This documentation including any and all documentation incorporated by reference herein, including but not limited to those provided or made available by hyperlink, is provided or made accessible "AS IS" and "AS AVAILABLE" and without condition, endorsement, guarantee, representation or warranty of any kind by Research In Motion Limited and its affiliated companies ("RIM") and RIM assumes no responsibility for any typographical, technical, or other inaccuracies, errors or omissions in this documentation. In order to protect RIM proprietary and confidential information and/or trade secrets, this documentation may describe some aspects of RIM technology in generalized terms. RIM reserves the right to periodically change information that is contained in this documentation; however, RIM makes no commitment to provide any such changes, updates, enhancements, or other additions to this documentation to you in a timely manner or at all. This documentation might contain references to third-party sources of information, hardware or software, products or services including components and content such as content protected by copyright and/or third-party web sites (collectively the "Third Party Products and Services"). RIM does not control, and is not responsible for, any Third Party Products and Services including, without limitation the content, accuracy, copyright compliance, compatibility, performance, trustworthiness, legality, decency, links, or any other aspect of Third Party Products and Services. The inclusion of a reference to Third Party Products and Services in this documentation does not imply endorsement by RIM of the Third Party Products and Services or the third party in any way.

EXCEPT TO THE EXTENT SPECIFICALLY PROHIBITED BY APPLICABLE LAW IN YOUR JURISDICTION, ALL CONDITIONS, ENDORSEMENTS, GUARANTEES, REPRESENTATIONS, OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY CONDITIONS, ENDORSEMENTS, GUARANTEES, REPRESENTATIONS OR WARRANTIES OF DURABILITY, FITNESS FOR A PARTICULAR PURPOSE OR USE, MERCHANTABILITY, MERCHANTABLE QUALITY, NON-INFRINGEMENT, SATISFACTORY QUALITY, OR TITLE, OR ARISING FROM A STATUTE OR CUSTOM OR A COURSE OF DEALING OR USAGE OF TRADE, OR RELATED TO THE DOCUMENTATION OR ITS USE, OR PERFORMANCE OR NON-PERFORMANCE OF ANY SOFTWARE, HARDWARE, SERVICE, OR ANY THIRD PARTY PRODUCTS AND SERVICES REFERENCED HEREIN, ARE HEREBY EXCLUDED. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY BY STATE OR PROVINCE. SOME JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES AND CONDITIONS. TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTIES OR CONDITIONS RELATING TO THE DOCUMENTATION TO THE EXTENT THEY CANNOT BE EXCLUDED AS SET OUT ABOVE, BUT CAN BE LIMITED, ARE HEREBY LIMITED TO NINETY (90) DAYS FROM THE DATE YOU FIRST ACQUIRED THE DOCUMENTATION OR THE ITEM THAT IS THE SUBJECT OF THE CLAIM.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IN YOUR JURISDICTION, IN NO EVENT SHALL RIM BE LIABLE FOR ANY TYPE OF DAMAGES RELATED TO THIS DOCUMENTATION OR ITS USE, OR THE PERFORMANCE OR NON-PERFORMANCE OF ANY SOFTWARE, HARDWARE, SERVICE, OR ANY THIRD PARTY PRODUCTS AND SERVICES REFERENCED HEREIN INCLUDING WITHOUT LIMITATION ANY OF THE FOLLOWING DAMAGES: DIRECT, CONSEQUENTIAL, EXEMPLARY, INCIDENTAL, INDIRECT, SPECIAL, PUNITIVE, OR AGGRAVATED DAMAGES, DAMAGES FOR LOSS OF PROFITS OR REVENUES, FAILURE TO REALIZE ANY EXPECTED SAVINGS, BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION, LOSS OF BUSINESS OPPORTUNITY, OR CORRUPTION OR LOSS OF DATA, FAILURES TO TRANSMIT OR RECEIVE ANY DATA, PROBLEMS ASSOCIATED WITH ANY APPLICATIONS USED IN CONJUNCTION WITH RIM PRODUCTS OR SERVICES, DOWNTIME COSTS, LOSS OF THE USE OF RIM PRODUCTS OR SERVICES OR ANY PORTION THEREOF OR OF ANY AIRTIME SERVICES, COST OF SUBSTITUTE GOODS, COSTS OF COVER, FACILITIES OR SERVICES, COST OF CAPITAL, OR OTHER SIMILAR PECUNIARY LOSSES, WHETHER OR NOT SUCH DAMAGES WERE FORESEEN OR UNFORESEEN, AND EVEN IF RIM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IN YOUR JURISDICTION, RIM SHALL HAVE NO OTHER OBLIGATION, DUTY, OR LIABILITY WHATSOEVER IN CONTRACT, TORT, OR OTHERWISE TO YOU INCLUDING ANY LIABILITY FOR NEGLIGENCE OR STRICT LIABILITY.

THE LIMITATIONS, EXCLUSIONS, AND DISCLAIMERS HEREIN SHALL APPLY: (A) IRRESPECTIVE OF THE NATURE OF THE CAUSE OF ACTION, DEMAND, OR ACTION BY YOU INCLUDING BUT NOT LIMITED TO BREACH OF CONTRACT, NEGLIGENCE, TORT, STRICT LIABILITY OR ANY OTHER LEGAL THEORY AND SHALL SURVIVE A FUNDAMENTAL BREACH OR BREACHES OR THE FAILURE OF THE ESSENTIAL PURPOSE OF THIS AGREEMENT OR OF ANY REMEDY CONTAINED HEREIN; AND (B) TO RIM AND ITS AFFILIATED COMPANIES, THEIR SUCCESSORS, ASSIGNS, AGENTS, SUPPLIERS (INCLUDING AIRTIME SERVICE PROVIDERS), AUTHORIZED RIM DISTRIBUTORS (ALSO INCLUDING AIRTIME SERVICE PROVIDERS) AND THEIR RESPECTIVE DIRECTORS, EMPLOYEES AND INDEPENDENT CONTRACTORS.

IN ADDITION TO THE LIMITATIONS AND EXCLUSIONS SET OUT ABOVE, IN NO EVENT SHALL ANY DIRECTOR, EMPLOYEE, AGENT, DISTRIBUTOR, SUPPLIER, INDEPENDENT CONTRACTOR OF RIM OR ANY AFFILIATES OF RIM HAVE ANY LIABILITY ARISING FROM OR RELATED TO THE DOCUMENTATION.

Prior to subscribing for, installing or using any Third Party Products and Services it is your responsibility to ensure that your airtime service provider has agreed to support all of their features. Some airtime service providers may not offer Internet browsing functionality with a subscription to BlackBerry® Internet Service. Check with your service provider for availability, roaming arrangements, service plans and features. Installation or use of Third Party Products and Services with RIM's products and services may require one or more patent, trademark, copyright or other licenses in order to avoid infringement or violation of third party rights. You are solely responsible for determining whether to use, Third Party Products and Services and if any third party licenses are required to do so. If required you are responsible for acquiring them. You should not install or use Third Party Products and Services until all necessary licenses have been acquired. Any Third Party Products and Services that are provided with RIM's products and services are provided as a convenience to you and are provided "AS IS" with no express or implied conditions, endorsements, guarantees, representations or warranties of any kind by RIM and RIM assumes no liability whatsoever, in relation thereto. Your use of Third Party Products and Services shall be governed by and subject to you agreeing to the terms of separate licenses and other agreements applicable thereto with third parties, except to the extent expressly covered by a license or other agreement with RIM.

Certain features outlined in this documentation require a minimum version of BlackBerry® Enterprise Server, BlackBerry® Enterprise Server Express, BlackBerry® Desktop Software, and/or BlackBerry® Device Software.

The terms of use of any RIM product or service are set out in a separate license or other agreement with RIM applicable thereto. NOTHING IN THIS DOCUMENTATION IS INTENDED TO SUPERSEDE ANY EXPRESS WRITTEN AGREEMENTS OR WARRANTIES PROVIDED BY RIM FOR PORTIONS OF ANY RIM PRODUCT OR SERVICE OTHER THAN THIS DOCUMENTATION.

Research In Motion Limited
295 Phillip Street
Waterloo, ON N2L 3W8
Canada

Research In Motion UK Limited
Centrum House
36 Station Road
Egham, Surrey TW20 9LF
United Kingdom

