



# BlackBerry Enterprise Server for Microsoft Exchange

## Compatibility Matrix

August 28, 2009



**LEGEND**

- ☑ **RECOMMENDED** Recommended configuration released with major release or service pack
- ✓ **SUPPORTED** The configuration is a supported environment
- ☑ **SUPPORTED BEST EFFORTS** A supported environment however RIM has not assessed the full impact so will support on a "best efforts" basis
- **PENDING** The 3rd party component is currently being assessed for compatibility
- ☒ **NOT RECOMMENDED** Compability issues exist and RIM does not recommend installation; unsupported configuration
- ⊙ **SUNSET** Age of legacy software has placed environment in an unsupported state

How to Read the Compatibility Matrix  
 As new service packs are released, the recommended versions were the environments tested at the time of the BlackBerry® Enterprise Server (BES) release. If a cell is blank it means that as new third party versions are released the general strategy is to test with the then current BlackBerry® Enterprise Server (BES) version so older versions were not necessarily reviewed or assessed for newer third party versions. Also as third party versions age, they will not necessarily be tested with current versions of BES.

BlackBerry Enterprise Server for Microsoft Exchange									
32-Bit									
Operating Systems - BES and BES Components	5.0.0	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2	4.1.1	4.1.0	4.0.7
Windows® Server 2000 SP4	☑	☑	☑	☑	☑	☑	☑	☑	☑
Windows Server 2003	☑	☑	☑	☑	☑	☑	☑	☑	☑
Windows Server 2003 SP1	☑	☑	☑	☑	☑	☑	☑	☑	☑
Windows Server 2003 SP2	☑	☑	☑	✓					
Windows Server 2003 R2	☑	☑	☑	✓	✓				✓
Windows Server 2003 R2 SP2	✓	✓	✓						
Windows® Small Business Server 2003 Standard	☒	✓	✓	✓	☑				
Windows Small Business Server 2003 Premium	☒	✓	✓	✓	☑				
Windows Small Business Server SP2	☒	✓	✓	✓					
Windows Server 2008	✓	☒ <sup>Ⓛ</sup>	☒ <sup>Ⓛ</sup>	☒ <sup>Ⓛ</sup>	☒ <sup>Ⓛ</sup>	☒ <sup>Ⓛ</sup>	☒ <sup>Ⓛ</sup>	☒ <sup>Ⓛ</sup>	☒ <sup>Ⓛ</sup>
Windows Server 2008 SP2		☒							
Windows Server 2008 R2		☒							
Windows Small Business Server 2003 SP2	☒	✓							
Ⓛ BES will currently not install under this platform									
Operating Systems - BlackBerry Admin & Monitor	5.0.0	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2	4.1.1	4.1.0	4.0.7
Windows® 2000 SP4	☑	✓	✓	✓	✓	✓	✓	✓	✓
Windows Server 2003	☑	☑	☑	☑	☑	☑	☑	☑	☑
Windows Server 2003 SP1	☑	☑	☑	☑	☑	☑	☑	☑	☑
Windows Server 2003 SP2	☑	☑	☑	✓					
Windows Server 2003 R2	☑	☑	☑	✓	✓				
Windows Server 2003 R2 SP2	✓	✓	✓						
Windows Server 2008	✓	☒ <sup>Ⓛ</sup>	☒ <sup>Ⓛ</sup>	☒ <sup>Ⓛ</sup>	☒ <sup>Ⓛ</sup>	☒ <sup>Ⓛ</sup>	☒ <sup>Ⓛ</sup>	☒ <sup>Ⓛ</sup>	☒ <sup>Ⓛ</sup>
Windows® XP Professional SP1	☑	☑	☑	☑	☑	☑	☑	☑	☑
Windows XP Professional SP2	☑	☑	☑	☑	☑	☑	☑	☑	☑
Windows XP Professional SP3	✓	☑							
Windows Small Business Server 2003 Standard	✓	✓	✓	✓	✓	✓	☑	☑	✓
Windows Small Business Server 2003 Premium	✓	✓	✓	✓	✓	✓	☑	☑	✓
Windows Vista SP1	✓	☒							
Windows Vista SP2		☒							



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Database Server	5.0.0	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2	4.1.1	4.1.0	4.0.7
MSDE 2000 SP3	✓	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>
Microsoft® SQL Server® 2000 SP3	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>
Microsoft SQL Server 2000 SP4	✓ <sup>Ⓜ</sup>	☑	☑	☑	☑	☑	☑	☑	☑
Microsoft SQL Server 2005	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	☑	☑	☑	☑	☑	✓
Microsoft SQL Server 2005 SP2	☑	☑	☑	✓					
Microsoft SQL Server 2005 SP3	✓ <sup>Ⓜ</sup>	✓							
Microsoft SQL Server 2005 Express	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup> <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup> <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup> <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup> <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup> <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup> <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup> <sup>Ⓜ</sup>	
Microsoft SQL Server 2005 Express SP2	☑	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>					
Microsoft SQL Server 2008	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>
Microsoft SQL Server 2008 SP1	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>
Microsoft SQL Express 2008	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>
Microsoft SQL Express 2008 SP1	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>
Microsoft SQL 2008 Express SP1	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>
<sup>Ⓜ</sup> Database version bundled with respective BES service pack or major release. <sup>Ⓜ</sup> For MDSS/MDS-IS, refer to BlackBerry KB14930 for more information. <sup>Ⓜ</sup> Installer will not permit the install on v4.1.6 and below									
Mail Server	5.0.0	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2	4.1.1	4.1.0	4.0.7
Exchange Server v5.5	Ⓜ	✓	✓	✓	✓	✓	✓	✓	✓
Exchange Server 2000 SP4	✓ <sup>Ⓜ</sup>	☑	☑	☑	☑	☑	☑	☑	☑
Exchange Server 2003	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>
Exchange Server 2003 SP1	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>
Exchange Server 2003 SP2	☑	☑	☑	☑	✓	✓	✓	✓	✓
Exchange Server 2007	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓	✓				
Exchange Server 2007 SP1	☑	☑ <sup>Ⓜ</sup>	☑	✓ <sup>Ⓜ</sup>					
Exchange Hosted Messaging & Collaboration v3.5		✓	✓	✓	✓	✓	✓		
<sup>Ⓜ</sup> Resource Forest Topology certification is pending against 4.1.6									



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32-Bit									
<b>Mail Software</b>									
<b>Exchange System Manager 2000 SP4</b>									
MAPI/CDO 6.0.5770.16	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
MAPI/CDO 6.0.6487.2	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Exchange System Manager 2003</b>									
MAPI/CDO 6.5.6944.0	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
MAPI/CDO 6.5.6980.3	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
MAPI/CDO 6.5.7232.95	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Exchange System Manager 2003 SP2</b>									
MAPI/CDO 6.5.7638	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>				
MAPI/CDO 6.5.7651.59	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>				
MAPI/CDO 6.5.7654.12	<input checked="" type="checkbox"/>								
<b>MAPI + CDO 1.2.1 Package (Exchange 2007)</b>									
MAPI/CDO 6.5.7830.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
MAPI/CDO 6.5.7940.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
MAPI/CDO 6.5.7974.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
MAPI/CDO 6.5.8022.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>						
MAPI/CDO 6.5.8039.0	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>						
MAPI/CDO 6.5.8067.0	<input checked="" type="checkbox"/>								
MAPI/CDO 6.5.8069.0	<input checked="" type="checkbox"/>								
MAPI/CDO 6.5.8131.0	<input type="checkbox"/>	<input type="checkbox"/>							
<b>.NET Runtime</b>									
	<b>5.0.0</b>	<b>4.1.6</b>	<b>4.1.5</b>	<b>4.1.4</b>	<b>4.1.3</b>	<b>4.1.2</b>	<b>4.1.1</b>	<b>4.1.0</b>	<b>4.0.7</b>
Microsoft® .NET v1.1		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
MS .NET v2.0	<input checked="" type="checkbox"/>								
MS .NET v3.0									
<b>Web Browser (BES and BES Components)</b>									
	<b>5.0.0</b>	<b>4.1.6</b>	<b>4.1.5</b>	<b>4.1.4</b>	<b>4.1.3</b>	<b>4.1.2</b>	<b>4.1.1</b>	<b>4.1.0</b>	<b>4.0.7</b>
Internet Explorer® v6.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Internet Explorer v7.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>					
Internet Explorer v8.0	<input checked="" type="checkbox"/>								
<b>Web Browser (BAS-WC)</b>									
	<b>5.0.0</b>								
Internet Explorer® v6.0	<input checked="" type="checkbox"/>								
Internet Explorer v7.0	<input checked="" type="checkbox"/>								
Internet Explorer v8.0	<input checked="" type="checkbox"/>								



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Windows® Server 2003 (64-bit)	☑	☑	☑						
Windows Server 2003 SP1 (64-bit)	☑	☑	☑						
Windows Server 2003 SP2 (64-bit)	✓	✓	✓						
Windows Server 2003 R2 SP2 (64-bit)	✓	✓	✓						
Windows Server 2008 (64-bit)	✓	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>						
Windows Server 2008 SP2 (64-bit)		☒							
Windows Server 2008 R2 (64-bit)		☒							
Windows Small Business Server 2008	☒								
Windows Essential Business Server 2008	☒								
Ⓢ BES will currently not install under this platform									
Operating Systems - BlackBerry Admin & Monitor	5.0.0	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2	4.1.1	4.1.0	4.0.7
Windows Server 2003 (64-bit)	☑	☑	☑						
Windows Server 2003 SP1 (64-bit)	☑	☑	☑						
Windows Server 2003 SP2 (64-bit)	✓	✓	✓						
Windows Server 2003 R2 SP2 (64-bit)	✓	✓	✓						
Windows Server 2008 (64-bit)	✓	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>						
Windows Server 2008 SP2 (64-bit)		☒							
Windows Server 2008 R2 (64-bit)		☒							
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Mail Server	5.0.0	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2	4.1.1	4.1.0	4.0.7
Exchange Server 2007	☑	☑	☑	✓	✓				
Exchange Server 2007 SP1	☑	☑	☑	☑					
Exchange Server 2007 SP2	☑	☑							
Exchange 2010	☒	☒							
Database Server	5.0.0	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2	4.1.1	4.1.0	4.0.7
Microsoft® SQL Server® 2005 (64-bit)	☑	☑							
Microsoft SQL Server 2005 SP2 (64-bit)	☑	✓							
Microsoft SQL Server 2008 (64-bit)	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>
Microsoft SQL Server 2008 SP1 (64-bit)	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>
Microsoft SQL Server 2008 Express (64-bit)	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>
Microsoft SQL Server 2008 Express SP1 (64-bit)	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>	☒ <sup>Ⓢ</sup>



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Server Virtualization									
	5.0.0	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2	4.1.1	4.1.0	4.0.7
Vmware® ESX v2.5.2	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
VMware Infrastructure v3.0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>			
VMware Infrastructure v3.0.1	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>				
VMware Infrastructure v3.0.2	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>						
VMware Infrastructure v3.5.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>							
VMware Infrastructure v4.0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>							
Microsoft® Hyper-V Server 2008	<input type="checkbox"/>	<input type="checkbox"/>							



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