

# BlackBerry® Enterprise Server for Microsoft® Exchange

## Compatibility Matrix

February 10, 2010



**LEGEND**

- ☑ **RECOMMENDED** Recommended configuration released with major release or service pack
- ✓ **SUPPORTED** The configuration is a supported environment
- ☑ **SUPPORTED BEST EFFORTS** A supported environment however RIM has not assessed the full impact so will support on a "best efforts" basis
- **PENDING** The 3rd party component is currently being assessed for compatibility
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BlackBerry® Enterprise Server for Microsoft® Exchange									
32-Bit									
Operating Systems - BlackBerry® Enterprise Server and BlackBerry Enterprise Server Components	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2	4.1.1
Windows® Server 2000 SP4	☑	☑	✓	☑	☑	☑	☑	☑	☑
Windows Server 2003	☑	☑	☑	☑	☑	☑	☑	☑	☑
Windows Server 2003 SP1	☑	☑	☑	☑	☑	☑	☑	☑	☑
Windows Server 2003 SP2	☑	☑	☑	☑	☑	✓			
Windows Server 2003 R2	☑	☑	☑	☑	☑	✓	✓		
Windows Server 2003 R2 SP2	☑	✓	✓	✓	✓				
Windows Server 2008 SP1	☑	✓	☒ <sup>Ⓟ</sup>	☒ <sup>Ⓟ</sup>	☒ <sup>Ⓟ</sup>	☒ <sup>Ⓟ</sup>	☒ <sup>Ⓟ</sup>	☒ <sup>Ⓟ</sup>	☒ <sup>Ⓟ</sup>
Windows Server 2008 SP2	☑	☒	☒	☒					
Windows Server 2008 R2	○	☒	☒	☒					
Windows® Small Business Server 2003 Standard	☒	☒	✓	✓	✓	✓	☑		
Windows Small Business Server 2003 Premium	☒	☒	✓	✓	✓	✓	☑		
Windows Small Business Server 2003 SP2	☒	☒	✓	✓					

<sup>Ⓟ</sup> BlackBerry Enterprise Server will currently not install under this platform

Operating Systems - BlackBerry Administration & Monitor	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2	4.1.1
Windows® 2000 SP4	☑	☑	✓	✓	✓	✓	✓	✓	✓
Windows Server 2003	☑	☑	☑	☑	☑	☑	☑	☑	☑
Windows Server 2003 SP1	☑	☑	☑	☑	☑	☑	☑	☑	☑
Windows Server 2003 SP2	☑	☑	☑	☑	☑	✓			
Windows Server 2003 R2	☑	☑	☑	☑	☑	✓	✓		
Windows Server 2003 R2 SP2	☑	✓	✓	✓	✓				
Windows Server 2008 SP1	☑	✓	☒ <sup>Ⓟ</sup>	☒ <sup>Ⓟ</sup>	☒ <sup>Ⓟ</sup>	☒ <sup>Ⓟ</sup>	☒ <sup>Ⓟ</sup>	☒ <sup>Ⓟ</sup>	☒ <sup>Ⓟ</sup>
Windows Server 2008 SP2	☑		☒ <sup>Ⓟ</sup>	☒ <sup>Ⓟ</sup>					
Windows® XP Professional SP1	NA <sup>Ⓟ</sup>	NA <sup>Ⓟ</sup>	☑	☑	☑	☑	☑	☑	☑
Windows XP Professional SP2	NA <sup>Ⓟ</sup>	NA <sup>Ⓟ</sup>	☑	☑	☑	☑	☑	☑	☑
Windows XP Professional SP3	NA <sup>Ⓟ</sup>	NA <sup>Ⓟ</sup>	☑						
Windows Vista SP1	NA <sup>Ⓟ</sup>	NA <sup>Ⓟ</sup>		☒					
Windows Vista SP2	NA <sup>Ⓟ</sup>	NA <sup>Ⓟ</sup>		☒					
Windows® 7	NA <sup>Ⓟ</sup>	NA <sup>Ⓟ</sup>							
Windows Small Business Server 2003 Standard	NA <sup>Ⓟ</sup>	NA <sup>Ⓟ</sup>	✓	✓	✓	✓	✓	✓	☑
Windows Small Business Server 2003 Premium	NA <sup>Ⓟ</sup>	NA <sup>Ⓟ</sup>	✓	✓	✓	✓	✓	✓	☑

<sup>Ⓟ</sup> BlackBerry Administration Service 5.x is dependent on the browser version.



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BlackBerry® Enterprise Server for Microsoft® Exchange									
32-Bit									
Database Server	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2	4.1.1
MSDE 2000 SP3	☑	✓	✓	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>
Microsoft® SQL Server® 2000 SP3	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>
Microsoft SQL Server 2000 SP4	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑	☑	☑	☑	☑	☑	☑
Microsoft SQL Server 2005	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑	☑	☑	☑
Microsoft SQL Server 2005 SP2	☑ <sup>Ⓜ</sup>	☑	☑ <sup>Ⓜ</sup>	☑	☑	✓			
Microsoft SQL Server 2005 SP3	☑	☑ <sup>Ⓜ</sup>	☑	✓					
Microsoft SQL Server 2005 Express	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup> <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup> <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup> <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup> <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>
Microsoft SQL Server 2005 Express SP2	☑ <sup>Ⓜ</sup>	☑	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>			
Microsoft SQL Server 2005 Express SP3	☑		☑	☑ <sup>Ⓜ</sup> <sup>Ⓜ</sup>					
Microsoft SQL Server 2008	☑ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>
Microsoft SQL Server 2008 SP1	☑	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>
Microsoft SQL Express 2008	☑ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>
Microsoft SQL 2008 Express SP1	✓	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>

<sup>Ⓜ</sup> Database version bundled with respective BlackBerry Enterprise Server service pack or major release.

<sup>Ⓜ</sup> For MDSS/MDS-IS, refer to BlackBerry KB14930 for more information.

<sup>Ⓜ</sup> Installer will not permit the install on v4.1.6 and below

Mail Server	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2	4.1.1
Microsoft Exchange Server v5.5	⊙	⊙	✓	✓	✓	✓	✓	✓	✓
Microsoft Exchange Server 2000 SP3	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑	☑	☑	☑	☑	☑	☑
Microsoft Exchange Server 2003	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>
Microsoft Exchange Server 2003 SP1	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>
Microsoft Exchange Server 2003 SP2	☑	☑	☑	☑	☑	☑	✓	✓	✓
Microsoft Exchange Server 2007	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	✓	✓		
Microsoft Exchange Server 2007 SP1	☑	☑	☑ <sup>Ⓜ</sup>	☑ <sup>Ⓜ</sup>	☑	☑ <sup>Ⓜ</sup>			
Microsoft Exchange Server 2007 SP2	☑		☑						
Microsoft Exchange Hosted Messaging & Collaboration v3.5				✓	✓	✓	✓	✓	✓
Microsoft Exchange Server 2010	✓ <sup>Ⓜ</sup>	☒	☒	☒	☒	☒	☒	☒	☒

<sup>Ⓜ</sup> Resource Forest Topology certification is pending against 4.1.6

<sup>Ⓜ</sup> MR1 required with BlackBerry Enterprise Server version 5.0 SP1 in order to work with Microsoft Exchange 2010



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Mail Software	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2	4.1.1
<b>Exchange System Manager 2000 SP4</b>									
MAPI/CDO 6.0.5770.16	☑	☑	☑		☑	☑	☑	☑	☑
MAPI/CDO 6.0.6487.2	☑	☑	☑		✓	✓	✓	✓	✓
<b>Exchange System Manager 2003</b>									
MAPI/CDO 6.5.6944.0	☑	☑	☑		☑	☑	☑	☑	☑
MAPI/CDO 6.5.6980.3	☑	☑	☑		☑	☑	☑	☑	☑
MAPI/CDO 6.5.7232.95	☑	☑	☑		☑	☑	☑	✓	✓
<b>Exchange System Manager 2003 SP2</b>									
MAPI/CDO 6.5.7638	☑	☑	☑	☑	☑	☑	☑		
MAPI/CDO 6.5.7651.59	☑	☑	☑		✓	✓	✓		
MAPI/CDO 6.5.7654.12	☑	✓	☑						
<b>MAPI + CDO 1.2.1 Package (Exchange 2007)</b>									
MAPI/CDO 6.5.7830.0	☑	☑	☑	☑	☑	☑	☑	☑	
MAPI/CDO 6.5.7940.0	☑	☑	☑	☑	☑	☑	☑	☑	
MAPI/CDO 6.5.7974.0	☑	☑	☑	☑	☑	☑	☑	☑	☑
MAPI/CDO 6.5.8022.0	☑	☑	☑	☑	✓				
MAPI/CDO 6.5.8039.0	☑	✓	☑	✓	✓				
MAPI/CDO 6.5.8067.0	☑	✓	☑	✓					
MAPI/CDO 6.5.8069.0	☑	☑	☑	☑					
MAPI/CDO 6.5.8131.0	☑	✓	☑	☑					
Microsoft Exchange 2010 MAPI Package									
MAPI 6.5.8147	☑								
<b>.NET Runtime</b>	<b>5.0.1</b>	<b>5.0.0</b>	<b>4.1.7</b>	<b>4.1.6</b>	<b>4.1.5</b>	<b>4.1.4</b>	<b>4.1.3</b>	<b>4.1.2</b>	<b>4.1.1</b>
Microsoft® .NET v1.1			☑	☑	☑	☑	☑	☑	☑
MS .NET v2.0	✓	☑							
MS .NET v3.0	✓								
<b>Web Browser (BlackBerry Enterprise Server and BlackBerry Enterprise Server Components)</b>	<b>5.0.1</b>	<b>5.0.0</b>	<b>4.1.7</b>	<b>4.1.6</b>	<b>4.1.5</b>	<b>4.1.4</b>	<b>4.1.3</b>	<b>4.1.2</b>	<b>4.1.1</b>
Internet Explorer® v6.0	NA®	NA®	☑	✓	✓	✓	☑	☑	☑
Internet Explorer v7.0	NA®	NA®	✓	☑	☑	☑			
Internet Explorer v8.0	NA®	NA®							
<b>Web Browser (BlackBerry Administration Service-WC)</b>	<b>5.0.1</b>	<b>5.0.0</b>							
Internet Explorer® v6.0	✓	☑							
Internet Explorer v7.0	☑	✓							
Internet Explorer v8.0	✓	☒							



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**BlackBerry® Enterprise Server for Microsoft® Exchange**

64-Bit

Operating Systems - BlackBerry® Enterprise Server and BlackBerry Enterprise Server Components	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2	4.1.1
Windows® Server 2003 (64-bit)	☑	☑	☑	☑	☑				
Windows Server 2003 SP1 (64-bit)	☑	☑	☑	☑	☑				
Windows Server 2003 SP2 (64-bit)	✓	✓	✓	✓	✓				
Windows Server 2003 R2 SP2 (64-bit)	✓	✓	✓	✓	✓				
Windows Server 2008 SP1 (64-bit)	☑	✓	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>				
Windows Server 2008 SP2 (64-bit)	✓		☒	☒					
Windows Server 2008 R2 (64-bit)	○		☒	☒					
Windows Small Business Server 2008	☒	☒	☒	☒					
Windows Essential Business Server 2008	☒	☒	☒	☒					

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Operating Systems - BlackBerry Admin & Monitor	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2	4.1.1
Windows Server 2003 (64-bit)	☑	☑	☑	☑	☑				
Windows Server 2003 SP1 (64-bit)	☑	☑	☑	☑	☑				
Windows Server 2003 SP2 (64-bit)	✓	✓	✓	✓	✓				
Windows Server 2003 R2 SP2 (64-bit)	✓	✓	✓	✓	✓				
Windows Server 2008 SP1 (64-bit)	☑	✓	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>				
Windows Server 2008 SP2 (64-bit)	✓		☒	☒					
Windows Server 2008 R2 (64-bit)	○		☒	☒					
Windows® 7	NA <sup>②</sup>								

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Mail Server	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2	4.1.1
Microsoft® Exchange Server 2007	☑	☑	☑	☑	☑	✓	✓		
Microsoft Exchange Server 2007 SP1	☑	☑	☑	☑	☑	☑			
Microsoft Exchange Server 2007 SP2	☑	☑	☑	☑					
Microsoft Exchange 2010	✓	☒	☒	☒					

Database Server	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2	4.1.1
Microsoft® SQL Server® 2005 (64-bit)	☑	☑	☑	☑					
Microsoft SQL Server 2005 SP2 (64-bit)	☑	☑	✓	✓					
Microsoft SQL Server 2005 SP3 (64-bit)	✓								
Microsoft SQL Server 2008 (64-bit)	☑	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>
Microsoft SQL Server 2008 SP1 (64-bit)	✓	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>
Microsoft SQL Server 2008 Express (64-bit)	☑	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>
Microsoft SQL Server 2008 Express SP1 (64-bit)	✓	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>	☒ <sup>①</sup>



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<b>BlackBerry® Enterprise Server for Microsoft® Exchange</b>									
Server Virtualization									
	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2	4.1.1
Vmware® ESX v2.5.2	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓	✓	✓	✓	✓	✓	
VMware Infrastructure v3.0.0	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓	✓	✓	✓	✓	✓	
VMware Infrastructure v3.0.1	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	✓	✓	✓	✓	✓		
VMware Infrastructure v3.0.2	✓	✓	✓	☑	☑				
VMware Infrastructure v3.5.0	☑	☑	✓	✓					
VMware Infrastructure v4.0.0	✓	✓	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>					
Microsoft® Hyper-V Server 2008	✓ <sup>Ⓜ</sup>	✓ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>	☒ <sup>Ⓜ</sup>					

<sup>Ⓜ</sup> BlackBerry Enterprise Server will not install with Windows 2008 and Hyper-V Server 2008 combination



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