

BlackBerry® Enterprise Server for Microsoft® Exchange

Compatibility Matrix

July 06, 2010



LEGEND

- ☑ RECOMMENDED Recommended configuration released with major release or service pack
- ✓ SUPPORTED The configuration is a supported environment
- ✓⊞ LIMITED SUPPORT A supported environment, however RIM has not fully assessed the impact of this configuration
- PENDING The 3rd party component is currently being assessed for compatibility
- ☒ NOT RECOMMENDED Compatibility issues exist and RIM does not recommend installation; unsupported configuration
- SUNSET Age of legacy software has placed environment in an unsupported state

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Operating Systems: BlackBerry® Enterprise Server and BlackBerry Enterprise Server Components	5.0.2	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2
32-bit									
Windows Server® 2000 SP4	☒	✓⊞	✓⊞	✓	☑	☑	☑	☑	☑
Windows Server 2003	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞
Windows Server 2003 SP1	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞	☑	☑	☑
Windows Server 2003 SP2	✓	☑	☑	☑	☑	☑	✓		
Windows Server 2003 R2	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞	✓	✓	
Windows Server 2003 R2 SP2	✓	✓	✓	✓	✓	✓			
Windows Server 2008 SP1	✓⊞	✓⊞	✓	☒Ⓣ	☒Ⓣ	☒Ⓣ	☒Ⓣ	☒Ⓣ	☒Ⓣ
Windows Server 2008 SP2	☑	✓	☒	☒	☒	☒	☒	☒	☒
Windows® Small Business Server 2003	☒	☒	☒	✓⊞	✓⊞	✓⊞	✓⊞	✓	✓
Windows Small Business Server 2003 SP2	☒	☒	☒	✓	✓	✓	✓		
64-bit									
Windows Server® 2003	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞			
Windows Server 2003 SP1	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞	✓⊞			
Windows Server 2003 SP2	✓	✓	✓	✓	✓	✓			
Windows Server 2003 R2 SP2	✓	✓	✓	✓	✓	✓			
Windows Server 2008 SP1	✓⊞	✓⊞	✓	☒Ⓣ	☒Ⓣ	☒Ⓣ	☒Ⓣ	☒Ⓣ	☒Ⓣ
Windows Server 2008 SP2	☑	✓	☒	☒	☒	☒	☒	☒	☒
Windows Server 2008 R2	✓	✓	☒	☒	☒	☒	☒	☒	☒
Windows Small Business Server 2008	☒	☒	☒	☒	☒	☒	☒	☒	☒
Windows Essential Business Server 2008	☒	☒	☒	☒	☒	☒	☒	☒	☒



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Operating System: BB Manager	5.0.2	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2
32-bit									
Windows® 2000 SP4	NAⓈ	NAⓈ	NAⓈ	✓	✓	✓	✓	✓	✓
Windows Server 2003	NAⓈ	NAⓈ	NAⓈ	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]
Windows Server 2003 SP1	NAⓈ	NAⓈ	NAⓈ	✓ [∞]	✓ [∞]	✓ [∞]	✓	✓	✓
Windows Server 2003 SP2	NAⓈ	NAⓈ	NAⓈ	✓	✓	✓	✓		
Windows Server 2003 R2	NAⓈ	NAⓈ	NAⓈ	✓ [∞]	✓ [∞]	✓ [∞]	✓	✓	
Windows Server 2003 R2 SP2	NAⓈ	NAⓈ	NAⓈ	✓	✓	✓			
Windows Server 2008 SP1	NAⓈ	NAⓈ	NAⓈ	✗ [Ⓢ]	✗ [Ⓢ]	✗ [Ⓢ]	✗ [Ⓢ]	✗ [Ⓢ]	✗ [Ⓢ]
Windows Server 2008 SP2	NAⓈ	NAⓈ	NAⓈ	✗ [Ⓢ]	✗ [Ⓢ]	✗ [Ⓢ]	✗ [Ⓢ]	✗ [Ⓢ]	✗ [Ⓢ]
Windows® XP Professional SP1	NAⓈ	NAⓈ	NAⓈ	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]
Windows XP Professional SP2	NAⓈ	NAⓈ	NAⓈ	✓ [∞]	✓	✓	✓	✓	✓
Windows XP Professional SP3	NAⓈ	NAⓈ	NAⓈ	✓					
Windows Vista™ SP1	NAⓈ	NAⓈ	NAⓈ	✗	✗	✗	✗	✗	✗
Windows Vista SP2	NAⓈ	NAⓈ	NAⓈ	✗	✗	✗	✗	✗	✗
Windows® 7	NAⓈ	NAⓈ	NAⓈ						
64-bit									
Windows Server 2003	NAⓈ	NAⓈ	NAⓈ	✓ [∞]	✓ [∞]	✓ [∞]			
Windows Server 2003 SP1	NAⓈ	NAⓈ	NAⓈ	✓ [∞]	✓ [∞]	✓ [∞]			
Windows Server 2003 SP2	NAⓈ	NAⓈ	NAⓈ	✓	✓	✓			
Windows Server 2003 R2 SP2	NAⓈ	NAⓈ	NAⓈ	✓	✓	✓			
Windows Server 2008 SP1	NAⓈ	NAⓈ	NAⓈ	✗	✗	✗	✗	✗	✗
Windows Server 2008 SP2	NAⓈ	NAⓈ		✗	✗	✗	✗	✗	✗
Windows Server 2008 R2	NAⓈ	NAⓈ		✗	✗	✗	✗	✗	✗
Windows® 7	NAⓈ	NAⓈ							

Server Virtualization: BlackBerry® Enterprise Server and BlackBerry Enterprise Server Components	5.0.2	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2
VMware® ESX 2.5.2	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓
VMware Infrastructure 3.0.0	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓
VMware Infrastructure 3.0.1	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓ [∞]	✓	✓	
VMware Infrastructure 3.0.2	✓ [∞]	✓ [∞]	✓	✓ [∞]	✓	✓			
VMware Infrastructure 3.5.0	✓	✓	✓	✓	✓				
VMware vSphere 4	✓	✓	✓	✓	✓ [∞]				
Microsoft® Hyper-V® Server 2008	✓	✓ [∞]	✓ [∞]						
Microsoft Hyper-V Server 2008 R2	✓	✓ [∞]	✓ [∞]						



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Mail Server	5.0.2	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2
32-bit									
Microsoft Exchange Server v5.5	✘	✘	✘	✓	✓	✓	✓	✓	✓
Microsoft Exchange Server 2000 SP3	✓✘	✓✘	✓✘	☑	☑	☑	☑	☑	☑
Microsoft Exchange Server 2003	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘
Microsoft Exchange Server 2003 SP1	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘
Microsoft Exchange Server 2003 SP2	✓	☑	☑	☑	☑	☑	☑	☑	☑
Exchange Hosted Messaging and Collaboration 3.5					✓	✓	✓	✓	✓
64-bit									
Microsoft® Exchange Server 2007	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓	✓	
Microsoft Exchange Server 2007 SP1	✓✘	✓✘	☑	✓✘☉	☑☉	☑	✓✘		
Microsoft Exchange Server 2007 SP2	✓	☑		☑					
Microsoft Exchange Server 2007 SP3	○								
Microsoft Exchange Server 2010	☑	✓☉	✘	✘	✘	✘	✘	✘	✘
Microsoft Exchange Server 2010 SP1	○								

Mail Software	5.0.2	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2
Exchange System Manager 2000 SP4									
MAPI/CDO 6.0.5770.16	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘
MAPI/CDO 6.0.6487.2	✓✘	✓✘	✓✘	✓✘	✓	✓	✓	✓	✓
Exchange System Manager 2003									
MAPI/CDO 6.5.6944.0	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘
MAPI/CDO 6.5.6980.3	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘
MAPI/CDO 6.5.7232.95	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓	✓
Exchange System Manager 2003 SP2									
MAPI/CDO 6.5.7638	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘		
MAPI/CDO 6.5.7651.59	✓✘	✓✘	☑	✓✘	✓	✓	✓		
MAPI/CDO 6.5.7654.12	✓	☑	✓	☑					
MAPI + CDO 1.2.1 Package									
MAPI/CDO 6.5.7830.0	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	
MAPI/CDO 6.5.7940.0	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	
MAPI/CDO 6.5.7974.0	✓✘	✓✘	✓✘	✓✘	☑	☑	☑	☑	
MAPI/CDO 6.5.8022.0	✓✘	✓✘	✓✘	✓✘	✓				
MAPI/CDO 6.5.8039.0	✓✘	✓✘	✓	✓✘	✓				
MAPI/CDO 6.5.8067.0	✓✘	✓✘	✓	✓✘	✓				
MAPI/CDO 6.5.8069.0	✓✘	✓✘	☑	☑	✓✘				
MAPI/CDO 6.5.8131.0	✓✘	☑	✓	☑	✓✘				
MAPI/CDO 6.5.8147.0	✓✘	✓							
MAPI/CDO 6.5.8153.0	✓	☑							
MAPI/CDO 6.5.8165.0	☑	✓							



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Database Server	5.0.2	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2
32-bit									
MSDE 2000 SP3	✓✘	✓	✓	✓	☑Ⓢ	☑Ⓢ	☑Ⓢ	☑Ⓢ	☑Ⓢ
Microsoft® SQL Server® 2000 SP3	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘
Microsoft SQL Server 2000 SP4	✓✘	✓✘	✓✘	☑	☑	☑	☑	☑	☑
Microsoft SQL Server 2005	✓✘	✓✘	✓✘	✓✘	✓✘	✓✘	☑	☑	☑
Microsoft SQL Server 2005 SP2	✓✘	✓✘	☑	✓✘	☑	☑	✓		
Microsoft SQL Server 2005 SP3	✓	☑		☑	✓				
Microsoft SQL 2005 Express	✓✘	✓✘	✓✘	✓✘Ⓢ	✓✘Ⓢ	✓✘Ⓢ	✓✘Ⓢ	✓Ⓢ	✓Ⓢ
Microsoft SQL 2005 Express SP2	✓✘	✓✘	☑	✓✘Ⓢ	✓Ⓢ	✓Ⓢ	✓Ⓢ		
Microsoft SQL 2005 Express SP3	☑	☑		☑	✓✘				
Microsoft SQL Server 2008	✓✘	✓✘	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ
Microsoft SQL Server 2008 SP1	☑	☑	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ
Microsoft SQL 2008 R2	✓		✘						
Microsoft SQL 2008 Express	✓✘	✓✘	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ
Microsoft SQL 2008 Express SP1	✓	✓	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ
64-bit									
Microsoft® SQL Server® 2005	✓✘	✓✘	✓✘	✓✘	✓✘				
Microsoft SQL Server 2005 SP2	✓✘	✓✘	✓	✓✘	✓				
Microsoft SQL Server 2005 SP3	✓	✓		✓	✓				
Microsoft SQL Server 2008	✓✘	✓✘	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ
Microsoft SQL Server 2008 SP1	☑	✓	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ
Microsoft SQL 2008 R2	✓								
Microsoft SQL 2008 Express	✓✘	✓✘	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ
Microsoft SQL 2008 Express SP1	✓	✓	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ	✘Ⓢ

Web Browser: BlackBerry® Enterprise Server and BlackBerry Enterprise Server Components	5.0.2	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2
Microsoft Internet Explorer® v6.0	NAⓈ	NAⓈ	NAⓈ	✓	✓	✓	✓	☑	☑
Microsoft Internet Explorer v7.0	NAⓈ	NAⓈ	NAⓈ	☑	☑	☑	☑		
Microsoft Internet Explorer v8.0	NAⓈ	NAⓈ	NAⓈ						



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Web Browser for Accessing: BlackBerry Enterprise Server Administration (BAS-WC) & BMS	5.0.2	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2
Microsoft Internet Explorer® v6.0	✘	☑	☑						
Microsoft Internet Explorer v7.0	✓	☑	✓						
Microsoft Internet Explorer v8.0	☑	✓	✘						
Mozilla® Firefox® 3.6	✓⑧								
Google Chrome™ 4.0	✓⑧								
Safari 4 for Mac	✓⑧								

.NET Runtime	5.0.2	5.0.1	5.0.0	4.1.7	4.1.6	4.1.5	4.1.4	4.1.3	4.1.2
Microsoft® .NET v1.1				☑	☑	☑	☑	☑	☑
.NET v2.0	✓	✓	☑						
.NET v3.0	✓	✓							
.NET v3.5	✓	✓							

- ① BlackBerry Enterprise Server will currently not install under this platform.
- ② Database version bundled with respective BlackBerry Enterprise Server service pack or major release.
- ③ For MDSS/MDS-IS, refer to BlackBerry KB14930 for more information.
- ④ Installer will not permit the install on v4.1.6 and below.
- ⑤ Resource Forest Topology certification is pending against 4.1.6
- ⑥ BlackBerry Administration Service 5.x is dependent on the browser version.
- ⑦ MR1 required with BlackBerry Enterprise Server version 5.0 SP1 in order to work with Microsoft Exchange 2010
- ⑧ USB device management not supported



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