MOBILIZE YOUR WORKFORCE FOR GREATER PRODUCTIVITY

Multi-OS Enterprise Mobility Management
Perfectly balancing end-user and corporate needs
Enterprise mobility enables organizations to transform employee performance, mobilize business processes and deploy apps that improve productivity and enhance customer service.

Employees are demanding a choice of devices and apps to use at work, and with BYOD and personal use on corporate devices now commonplace, Enterprise Mobility Management (EMM) is an indispensable element of IT strategy.

The need? An EMM solution that embraces today’s mobile realities. Unified and proven to address the issues of device and application management and security for multi-platform, multiple-device-per-user environments.

The solution is BlackBerry® Enterprise Service 10 (BES10). It helps business leaders to create value by empowering employees to be more productive and better equipped to serve customers — wherever they are.

BES10 is the complete multi-OS device, application and content management platform for iOS, Android and BlackBerry devices. It enables organizations of all sizes to truly mobilize their business by delivering leading experiences across:

- **User experience** — seamless separation of work and personal content on corporate-owned and BYOD devices without compromising on either user or corporate needs
- **Device management** — comprehensive management and security controls for corporate and BYOD iOS, Android and BlackBerry devices from one console
- **Information security** — designed for security from the ground up to deliver the ultimate protection for business content, both on device and in transit
- **App management & security** — centralized, fast and effective application deployment to a corporate app catalog with seamless management and security

**BlackBerry Enterprise Service 10** is the complete multi-OS device, application and content management platform with integrated security and connectivity enabling you to perfectly balance end user and enterprise needs in complex mobile device and user environments.
BlackBerry Enterprise Mobility Management

Give your users the experience they want and retain the control you need. BES10 provides comprehensive management and security controls for corporate and BYOD iOS, Android and BlackBerry devices.

Device Management

Manage complex fleets of devices

- Full multi-OS device and app management (iOS, Android™ and BlackBerry)
- Manages both corporate-owned and personal-owned (BYOD) devices together
- Satisfies the full range of management needs, including the high level of control required for secure, government and regulated environments
- Manage all devices, apps and users from a single platform and management console
- User self-service portal. Fewer calls to IT, lower TCO, more power to users

Security

The ultimate platform for secure end-to-end mobility

- Satisfies the full range of security needs up to the highest levels of security and control
- Protection against data leakage and unauthorized devices accessing corporate assets
- Assures end-users of their privacy and freedom through BlackBerry® Balance™ and Secure Work Space for iOS and Android
- Single outbound port for all communications, means no need for separate VPNs or add-on security products
- End-to-end encryption provides protection against interception
- Secure corporate data and applications on personal BYOD devices
- Gold level Enterprise Mobility Management options enable full compliance for government and regulated environments

Applications

Fast and effective centralized app deployment and management across all managed devices

- Deploy, manage and monitor apps across all managed devices from the BES10 console
- Publish mandatory and optional apps to your own corporate app storefront
- In-house enterprise apps can be easily developed, secured and deployed to the Work Space on iOS, Android and BlackBerry devices
- A strong and growing range of business and productivity apps are available on BlackBerry World for BlackBerry 10 devices
- Secure Work Space applications for iOS and Android provide pre-wrapped enterprise apps designed to be securely deployed to the Work Space
- Built-in secure connectivity ensures a seamless connection to behind-the-firewall systems without the need for additional VPNs
- Users maintain the ability and privacy to download and use personal apps
- Dashboards and reporting provide comprehensive application lifecycle and compliance management across all managed devices
Trusted by the world’s largest organizations

**TOP 10**
- largest law firms

**TOP 10**
- largest automotive manufacturers

**TOP 10**
- largest healthcare/pharmaceutical companies

**TOP 5**
- largest oil and gas businesses

**All G7**
- governments. 16 of the G20 governments

[Image: Legal scale, clock, addition symbol, fuel pump, building]
Satisfying both user and corporate needs without compromise

BES10 enables the seamless separation of work and personal content on corporate-owned and BYOD devices.

Managed through a single administration console, you can empower mobile employees with easy and secure access to work content such as email, documents and intranet, as well as approved apps, without impacting their personal use and privacy.

Work data is password protected and secured through a single, secure connectivity model across all managed devices. Data Leakage Prevention (DLP) isolates work content and prevents it from leaking into personal channels.

BlackBerry Balance for BlackBerry 10 devices

BlackBerry® Balance™ gives your employees the freedom and privacy they want for their personal use while delivering the security and management you need for business use. It’s the best of both worlds, seamlessly built into every BlackBerry® 10 smartphone and managed through BES10.

Personal and work apps and information are kept separate, and the user can seamlessly switch between their Personal Space and their Work Space. The Work Space is fully encrypted, managed and secured, enabling organizations to protect critical content and applications, while letting users get the most out of their smartphone for personal use.
Secure Work Space is a containerization, application-wrapping and secure connectivity option that delivers a higher level of control and security to iOS and Android™ devices, all managed through the BES10 administration console. Managed applications are secured and separated from personal apps and data, providing an integrated email, calendar and contacts app, an enterprise-level secure browser and secure document viewing and editing with Documents To Go™.

User authentication is required to access secure apps and work data cannot be shared outside the Secure Work Space. The trusted BlackBerry security model provides built-in secure connectivity for all enterprise apps deployed to the Secure Work Space — no VPN needed. In-house and 3rd party apps can be deployed to the secure Work Space container to enable optimum employee productivity through access to corporate content and tools.

**ISEC7 Mobility for SAP**
Provides secure mobile access to SAP® CRM, SAP® ERP and different SAP® Workflows for Sales, Service technicians and management. iOS and Android.

**harmon.ie**
Single-screen experience for all your Microsoft-based collaboration tools. Share and collaborate using Office 365 or SharePoint on premise, OneDrive for Business, Office Online and Yammer... all with a single app. iOS and Android.

**Box**
Simplifies online file storage, replaces FTP and connects teams in online workspaces. iOS.

[Download on the App Store](#)  [Android App on Google Play](#)
BlackBerry® provides the most secure and integrated enterprise mobility solutions

**BlackBerry Enterprise Service 10**
BES10 is the complete multi-OS device, application and content management platform with integrated security and connectivity enabling you to easily manage complex mobile device and user environments.

With BlackBerry Balance for BlackBerry 10 devices and Secure Work Space for iOS and Android devices, BES10 enables the seamless separation of work and personal content, while preserving the end users’ experience and privacy.

BES10 caters to the full range of Enterprise Mobility Management needs:

- **Silver level Enterprise Mobility Management**
  Comprehensive device and application management for iOS, Android™ and BlackBerry devices.

- **Gold level Enterprise Mobility Management**
  Granular security and controls for iOS, Android and BlackBerry devices in secure, government and regulated environments (delivered through the Secure Work Space option for iOS and Android™).

You can also use BES10 to manage existing BlackBerry® Enterprise Server or BlackBerry® Enterprise Server Express environments.

Underpinning BES10, the trusted BlackBerry Secure Infrastructure enables seamless connections between mobile endpoints and corporate, behind-the-firewall, systems and services without the need for VPNs.
More than any other mobile vendor, 6 per month on average. Moves more secure mobile data through its infrastructure than any other EMM vendor 6.

Only MDM provider to obtain ATO on U.S. Defense networks.

The ultimate standard for end-to-end mobile security

Moves more secure mobile data through its infrastructure than any other EMM vendor 6.

45

35PB

AES 256
FIPS 140-2

Dedicated Security Team

per month on average.
BlackBerry Technical Support Services
Support is a key component of your Enterprise Mobility Management strategy. Implementing BES10 is easier than ever, but having a strategic support partner is still essential to assist you in delivering your mobility objectives. BlackBerry Technical Support Services offers a unique blend of technical expertise, rapid issue resolution and proactive, relationship-based support to help you realise the full potential of your BES10 multi-platform management infrastructure.

For more information visit blackberry.com/btss

EZ PASS

FREE perpetual BES10 licenses for all existing BlackBerry and other active MDM licenses, plus receive world class BlackBerry Advantage Level Technical Support FREE of charge!*

Learn more at blackberry.com/ezpass

*Additional Terms and Conditions will apply

The complete enterprise mobility solution
blackberry.com/business

1 Deployment includes installation of BES10 v10.1 or later server software and purchase of BES10 annual Client Access Licenses.
2 February 2014
3 Silver level EMM provides the management and control feature set for iOS, Android and BlackBerry devices previously known as BES10 EMM Corporate.
4 Gold level EMM provides the management and control feature set for BlackBerry 10 devices previously known under the name EMM Regulated, and also covers the containerization option for iOS and Android management known as Secure Work Space for iOS and Android.
5 August 2013
6 November 2013
Screen images simulated.

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