BlackBerry 10 Accessibility
Solutions for People with Disabilities
Access for all

In our global society, access to information is important to people of all abilities. BlackBerry® accessibility solutions are designed to empower our customers by improving the ways in which BlackBerry 10 smartphones address your unique sensory, physical and cognitive needs.

Our innovative smartphone features, as well as third party solutions from BlackBerry Partners for Enterprise, help you stay in touch with the people and information that matter.

It’s your world made accessible.

Learn more at: www.blackberry.com/accessibility
Hearing Solutions

Stay in touch with the world around you when you are on the go. BlackBerry accessibility solutions have made it possible for customers with different hearing abilities to access information and communicate on BlackBerry smartphones.

**Hearing Aid Capability**
You are able to use a variety of BlackBerry smartphones alongside your hearing aid to place calls clearly. You can find hearing aid compatibility ratings online at blackberry.com/accessibility.¹

**Closed Captioning**
Access closed or open captioned multimedia content directly on your BlackBerry 10 smartphone⁴ — you can also enjoy closed captioned video on web sites such as YouTube™ via browser support for Adobe® Flash and HTML 5.

**BlackBerry Messenger**
No matter who you’re talking to, BlackBerry® Messenger (BBM™) is designed to get your messages to where they’re going in no time. With BBM, you’ll know exactly when your message has been delivered and read.²

**Instant Messaging**
Stay connected with several instant messaging clients on your BlackBerry smartphone.²

**Visual, Audible and Vibrations Notifications**
Receive notifications of incoming phone calls, text messages, emails and more by visual, audible and/or vibrating alerts.

Learn more at:
blackberry.com/accessibility

BlackBerry device shown: BlackBerry® Z10 smartphone
**Teletypewriter (TTY) Support**
Connect your BlackBerry 10 smartphone to a TTY device to make and receive calls from TTY devices. Find a list of compatible smartphone models at blackberry.com/accessibility.

**Premium Stereo Headset**
The BlackBerry Premium Stereo Headset features accurate sound reproduction via noise isolating ear gels, providing clear communication while taking calls and enhanced sound quality when listening to music or watching movies.

**BBM™ Video**
Use the front-facing camera for face-to-face video chat with BBM video.²

Learn more at:
blackberry.com/accessibility
Vision Solutions

BlackBerry accessibility solutions for smartphones help make retrieving important information simple and intuitive. If you experience vision loss or have difficulty seeing particular colors, you can access your world using the following features:

**Tactilely Discernable Keyboard**
Place phone calls, compose messages and enter text on familiar keyboards with keys you can feel. Plus, the identifiable keyboard ‘nib’ provides a tactile way to find the numeric keypad.³

**Assignable Notifications**
Know exactly who is calling, e-mailing, or text messaging you with customizable ringtones and vibration settings.

**Voice Control**
Perform a variety of actions and tasks with your voice. Use Voice Control to send messages, place calls and more.

**Adjustable Fonts**
Adjust your font settings with scalable fonts up to 18pt on your BlackBerry 10 smartphone.

**BlackBerry Magnify**
Zoom in and out from the screen from anywhere on your BlackBerry 10 device.

BlackBerry Screen Reader
Access core BlackBerry applications without relying on your sight. BlackBerry Screen Reader provides an audible output based on the visual information displayed on your screen. With the BlackBerry Screen Reader app, you can easily access core BlackBerry applications including e-mail, calendar, phone calls, SMS and more.⁴

Learn more at:
blackberry.com/accessibility

BlackBerry device shown: BlackBerry® Z10 smartphone
Cognitive Solutions

BlackBerry Accessibility solutions for your device offer intuitive features that are designed to make even the simple tasks - like placing a call and sending a text message – that much easier.

**Voice Control**
Perform a variety of actions and tasks with your voice. Use Voice Control to send messages, place calls and more.

**Assignable Ringtones**
Know who is calling or sending you an email without needing to look at the screen on your smartphone by assigning unique ringtones to your contacts.

**New BlackBerry Keyboard**
Type more efficiently with contextual auto-correction, next-word prediction, and a personalized learning engine that gets to know the way you type. Try the on-screen BlackBerry Keyboard (portrait/landscape) on the BlackBerry Z10 and BlackBerry Z30, or enter text with keys you can feel on the BlackBerry Q10 and BlackBerry Q5.

**Personal Telephone Book**
Assign photos to contacts to make them easily identifiable.

**Customizable Display**
Disable or hide features, programs or icons that are not needed.

**Voice Notes**
Record, save and share voice note reminders.

Learn more at: blackberry.com/accessibility

BlackBerry device shown: BlackBerry® Z10 smartphone
Speech Solutions

Your BlackBerry device lets you communicate virtually instantly through text-based messaging, so you can stay in touch with your world without saying a word.

**Instant Messaging**
Stay connected with several instant messaging clients on your BlackBerry smartphone.²

**BlackBerry Messenger**
No matter who you’re talking to, BBM gets your messages to where they’re going in no time. You’ll know exactly when your message has been delivered and read.²

**Teletypewriter (TTY) Support**
Connect your BlackBerry smartphone to a TTY device to make and receive calls from TTY devices. Find a list of compatible smartphone models at blackberry.com/accessibility.

Learn more at: blackberry.com/accessibility

BlackBerry device shown: BlackBerry® Z10 smartphone
Mobility Solutions

Wherever you go, your BlackBerry device goes with you. BlackBerry accessibility solutions make it easier to utilize your device with varying degrees of mobility.

**New BlackBerry Keyboard**
Type more efficiently with contextual auto-correction, next-word prediction, and a personalized learning engine that gets to know the way you type. Try the on-screen BlackBerry Keyboard (portrait/landscape) on the BlackBerry Z10 and BlackBerry Z30, or enter text with keys you can feel on the BlackBerry Q10 and BlackBerry Q5.

**Hands-Free Communication**
Listen to music, chat on a phone call and remain connected wirelessly with a series of Bluetooth® headset and speaker phone solutions.5

**Shortcuts and Speed-dial**
Access your smartphone simply and efficiently. Use customizable shortcut keys to launch your favorite applications, while speed dial shortcut keys allow you to call your contacts with fewer keystrokes.

**Alerts and Notifications**
Customize your alerts and notifications using tone, vibrate, on-screen alerts or the LED indicator.

**Voice Control**
Perform a variety of actions and tasks with your voice. Use Voice Control to send messages, place calls and more.

Learn more at: blackberry.com/accessibility

BlackBerry device shown: BlackBerry® Q10 smartphone
Solutions for Seniors

BlackBerry provides solutions for all ages. BlackBerry accessibility solutions help make it easier and more intuitive to stay in touch with your loved ones with your smartphone.

**Hearing Aid Compatibility**
You are able to use a variety of BlackBerry smartphones alongside your hearing aid to place calls clearly. Find hearing aid compatibility ratings online at blackberry.com/accessibility.¹

**Nonslip Surfaces**
The nonslip surfaces on most BlackBerry smartphone models are designed to help you hold your smartphone comfortably.

**BBM™ Video**
Use the front-facing camera for face-to-face video chat with BBM video.²

**Adjustable Fonts**
Adjust your font settings with scalable fonts up to 18pt on your BlackBerry 10 smartphone.

Learn more at: blackberry.com/accessibility
## BlackBerry 10 Features

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Learn more at: [blackberry.com/accessibility](http://blackberry.com/accessibility)
BlackBerry World

Browse the app selection on BlackBerry World and find apps that will help you access your world easier.

BlackBerry World offers a variety of accessible apps that will help improve your mobile experience. To find these apps, some keywords you can search include:

- Text to speech
- Speech to text
- Voice recognition
- Voice ringtones
- Words to signs
- Autism
- Drive safe
- Audiobook

To find apps, visit blackberryworld.com

BlackBerry assumes no obligation or liability and makes no representation, warranty, endorsement or guarantee in relation to any aspect of any third-party products or services.

Disclaimers:
1. Available on select BlackBerry smartphones. For more information about specific BlackBerry smartphone models rated for use with hearing aids, refer to the whitepaper entitled Hearing Aid Compatibility and BlackBerry devices.
2. Data plan required. Check with your service provider for pricing and details.
3. Available on BlackBerry smartphones with physical keyboard.
5. For more information about Bluetooth accessories for use with BlackBerry smartphones, visit www.shopblackberry.com.

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